

Keynote Lecture Notes:

Impact Guide The Lean Approach

"No business plan survives first contact with customers."

-- Steve Blank

CUSTOMER DEVELOPMENT DATA: You must collect data when you get out of the building. But analyze it with a critical eye. Don't just add up the columns. Look for insight!

Impact Question: What will you do differently as a result of what you've learned from this module?



Questions for you, the entrepreneur

- 1. What did I learn from my potential customers?
- 2. What were the significant insights?
- 3. Should I continue on the path I was on?
- 4. If not, what changes do I need to make?

Questions for your team, advisors, mentors

- 1. What did I learn from my potential customers?
- 2. What were the significant insights?
- 3. Should we continue on the path we were on?
- 4. If not, what changes do we need to make?



Additional Resources from www.KauffmanFoundersSchool.org

Readings	Founder Genius		
Notes:	Notes:		
Other Related	Tools		
Notes:	Notes:		