

Impact Guide The Lean Approach

"No business plan survives first contact with customers."

-- Steve Blank

CUSTOMER ACQUISITION AND ARCHETYPES: Now the question is, how do you acquire customers? Customer acquisition is the first part of the cycle of selling customers -- getting customers. Archetypes can help you figure out where to find them.

Keynote Lecture Notes:		
Impact Question: What will you do differently as a result of what you've learned from this module?		

Questions for you, the entrepreneur

1.	What do I know about my customers?
2.	What knowledge do I lack?
3.	Did customers find us where we thought they would?

Questions for your team, advisors, mentors

- 1. What do we know about our customers?
- 2. What knowledge do we lack?
- 3. Where can we gather more information?
- 4. Did our customers find us where we thought they would?



Additional Resources from www.KauffmanFoundersSchool.org

Readings	Founder Genius
Notes:	Notes:
Other Related	Tools
Notes:	Notes:

